



ARRIVAL

Once you go through the Resort Gate, Pull into the Resort Main Lobby. You can select Valet Service or Self-Parking; We do recommend you to drop your luggage at the main entrance before driving to the Hotel Self-Parking Lot.

Check-In time is 4:00 PM and Check-Out is at 11:00 AM. Due to after procedures to clean rooms properly, early check ins and late check outs might not be available .



WORLD OF HYATT MEMBERS

You may use your World of Hyatt App to skip Front desk and use your phone to check in and use it as you room key

COMMITMENT TO CLEAN

Hyatt has increased the cleaning and disinfecting of high-touch surfaces, such as elevator buttons, door handles, public restrooms, escalators and stairs handrails, including wiping down all surfaces



SOCIAL DISTANCING

Guests and Associates are required to practice social distancing by standing at least 3' away from each other. Hotel has placed signs in areas for reminders

MASK POLICY

In order to help to reduce the spread of Covid-19 and keep our guests and associated safe, the use of Mask is recommended in all public areas at the resort. Fully Vaccinated Guests are not required to wear mask.



HOUSEKEEPING

Guest rooms are serviced as shown below:

	CHECK IN	DAY 2	DAY 3	DAY 4	DAY 5	DAY 6
NO SERVICE	✓		✓		✓	
LIGHT REFRESH		✓			✓	✓
FULL CLEAN				✓		

LIGHT REFRESH:

Includes replacement of towels, amenities and trash removal

FULL CLEAN:

In addition to all tasks in light refresh, beds will be remade, rooms will be vacuumed and hard surfaces will be wiped down

OUTLETS

During this time, we have the following outlets available for you: Lobby Bar, Lakehouse restaurant, Rocks Pool Restaurant and The Market. In-Room Dining is not available, however both Restaurants offer To-Go Services and well as Delivery.

PARKING

Self-Parking is available at \$25.00 per day
Valet Service is available at \$37.00 per day
Premium Parking, located in the Hotel Front Lobby is also available with limited spots for \$50.00 per day

WEATHER

It's Spring Time in Orlando, Florida! Be prepare for warm weather during the day with afternoon potential showers and thunderstorms and a little colder nights