



STAR Technology Fall Conference 2019  
Sheraton Crown Center – Kansas City, MO

Wednesday, October 16

**1:00PM**                      **Registration Open**

**2:30PM – 3:20PM**        ***ESI is the Complete Package***

Don't let your customers be taken. The ESI product family helps you sell them what they need at the right price with a lifetime warranty on new phones and eSIP. Did you know that ESI phones are also MetaSwitch certified? Come see why ESI is the best for you and your customer.

***Securing Telco Critical Infrastructure***

The Sera4 Teleporte keyless access control solution for Critical Infrastructure Protection is real-world proven through multiple global customers with 20k+ users, 20k+ active locks, millions of virtual keys, millions of unlock events, and already supports 500+ different smartphones. Sera4 also allows you to unlock/access locks without smartphone data coverage. Teleporte simultaneously delivers operational efficiency, audit compliance, and increased security. Attend this session to learn more about Sera4.

**3:20PM – 3:30PM**        **Break**

**3:30PM – 4:20PM**        ***New Products from Avaya***

Avaya will discuss their new Huddle Room solution and demo the CU-360 with additional Huddle Cameras and new conference phone. Additionally, Avaya Call Reporting will have a completely new HTML5 GUI interface. The presentation will also include details on new J-series IP sets

***Disrupting the Managed Router Market***

In this session TP-Link, a leading global manufacturer of network equipment, will provide an update on TR-069 management integration with their industry-leading [Ethernet](#) outer series. Learn more about what current and future products will be capable of TR-069 management and the ACS platforms they are compatible with.

**5:30PM – 6:30PM    Welcome Reception for Attendees and Exhibitors**

Thursday, October 17

**7:00AM – 8:00AM    Registration and Breakfast**

**8:00AM – 8:45AM    *STAR General Session (for Broadband Service Providers)***

Come hear CSSA's latest initiatives for "Keeping You in Gear" as we begin the day with an Association update and pre-view topics featured during the Kansas City STAR Technology Conference.

**9:00AM – 9:50AM    *Stronger, Smarter Locks for Home, School & Business***

10X Stronger than a deadbolt, HAVEN offers products that can be controlled manually or via key fob and mobile app. With the launch of their new Lockdown system, HAVEN offers a unique solution to address active threats at Schools and businesses. This session will provide a product overview and discuss the business opportunity for rural carriers to offer HAVEN Lock solutions.

**10:00AM – 10:30AM    Vendor Showcase Open**

**10:30AM – 11:20AM    *New and Innovative Tech for Video Surveillance***

Hikvision is the world's leading provider of innovative security products and solutions. This session will cover some of the new technologies available for video surveillance such as intrusion detection, human recognition, analytics and more.

***Comtrend's CAF II Report Update: Which Solution is Best for You?***

Greater options are now available for your CAF II reporting requirements. Comtrend will discuss three solutions, each bringing a unique set of options and features. These solutions not only satisfy CAF II's rigorous testing and reporting requirements, but go further to offer integrated options to assist with Customer Service, Parental Controls (with and without TR-069), and advanced analytics. A representative from Comtrend's solution partner, Finepoint, will be present to discuss their option, and the Router Limits and Comtrend ACS 3.0 will be revealed in detail.

**11:30AM – 1:00PM Lunch and Vendor Showcase**

**1:00PM – 1:50PM *Simplify WiFi and Internet Services Management at the Same Time***

By managing these same CPE with the NISC User Services System you can optimize your WiFi internet services support and management with simple user experiences for care staff and for subscribers. It not only supports monitoring of performance and traffic, but adds automated diagnostics to resolve common WiFi service issues like weak signals, interference, forgotten passwords, etc. In this way you can both meet your FCC reporting obligations and bring your broadband services up to peak efficiency.

*This Session is Still in the Works*

**2:00PM – 2:50PM *STOP THE TRUCK ROLL: Manage all your Poly Hardware from 1 cloud-based platform.***

Reduce costs and speed up service to your clients: Poly Device Management Software for service Providers (PDMS-SP) is designed and distributed at no charge by Poly (Formerly Polycom) to Service Providers in order to configure, diagnose, upgrade, provision, asset inventory all of your phones & ATAs from 1 cloud web based portal. Come see all what you can do LIVE.

***Wi-Fi 6: What does this mean for my Subscribers and me?***

A new Wi-Fi standard is coming soon are you ready? Our industry is a promising improvement over existing Wi-Fi to support more connected devices and higher performing bandwidths in the home. We'll look into what Wi-Fi 6 is and how it benefits the Subscribers as well as the Service Provider. Discover what features Wi-Fi 6 will deliver for home and small business networking applications. What kind of devices are needed to take full advantage of this new Wi-Fi 6 and still have the ability to use existing Wi-Fi with this new standard.

**3:00PM – 7:00PM**    **Tour of Arrowhead Stadium- Home of the NFL’s Kansas City Chiefs with Networking Reception to follow (included in registration).**

Friday, October 18

**7:00AM – 8:00AM**    **Networking Breakfast**

**8:00AM – 9:00AM**    ***Business Sales Form***

**9:15AM – 10:00AM**    ***You Tell Us Closing Forum (for Broadband Service Providers)***  
This open forum session is designed to provide the Association staff with feedback on solutions presented during the conference, guide future conferences and discuss what products and/or services CSSA should be developing that can help our industry and Membership.